

JULY LIVE! OPEN MIC WITH MISS DIG 811 NOTES

The topic of discussion for JULY was DESIGN and e-PLAN REQUESTS

- We discussed and demonstrated (using join.me) the similarities and differences between the two.

Design Requests & e-Plan

Programs for the planning phase of a project. Neither request is used as a substitute for placing a locate request prior to excavation.

- Design: professional engineer, member, or excavator for work anywhere in MI.
- E-Plan: homeowner only at single address, residential location.

Ticket Guidelines for both

- 10 business day response time from members
- Does not satisfy any requirements for excavating
- Not intended for facility owners to mark
- Drawing or records are provided by facilities located in the design area

DESIGN

Requires membership

- MISS DIG 811 Members (facility owners) - No additional fees to place design tickets.
- Associate MISS DIG 811 Members - Fees waived for GSS members.
 - Designers
 - \$100 for associate membership-includes one design account
 - \$25 for each additional user accounts
 - Contractors
 - Fees based on number of employees
 - 0-25 employees = \$250/year
 - 26-100 employees = \$500/year
 - 101-250 employees = \$750/year
 - 251 or more employees = \$1000/year

Ticket

- Create an individual Design Ticket Account
- Requires 2 hours online training session
- Complete the ticket, map & submit - members receive request upon submission.
- Scope of Work limitation - must be able to encompass within polygon on map (2.25 sq. mi)
- May be in multiple cities, townships, villages, or counties.
- May attach PDF or picture files
- Have access to Ticket Search

e-Plan

Go to MISSDIG811.org, click Request Service under Homeowners tab.

No membership, user account, or fees are required.

Many times, homeowners need to know where lines are to get bids for work. The e-Plan helps provide this information.

Ticket

- Fill ticket form out only. No mapping required.
- Upon submission, the request is sent to MISS DIG 811 where it is completed, and an email confirmation is sent to user.
- No attachments
- No access to ticket search

DISCUSSION

- There were a couple questions asked regarding attaching documents to a ticket:
 - *How do I attach a document to my ticket?* They were shown how to go to Ticket Search and upload a document to their ticket.
 - *Can you only attach documents to a Design ticket?* No, you can attach documents to a dig ticket placed using the RTE program.
- There was also a question about project tickets:
 - *Can I place a DESTROYED MARKINGS request on a project ticket that is over 14 days old but is not expired, or do I have to place a new ticket?* A destroyed markings request can be placed on a project ticket that is over 14 days old by calling in or by placing a ticket yourself if you have a full access RTE account. It is the excavator's responsibility to keep markings fresh and determine when the request should be placed. You can **not** place an UNMARKED FACILITY request after 14 days on any ticket.