



Please join us in May to discuss a variety of topics in preparation for a safe and busy digging season. Some of the topics include:

### **Options available to place requests**

- Notification Center
- Remote Ticket Entry (RTE)
- e-Locate-Newly Updated
- e-OHA- Online Overhead Request
- e-Plan- Design Request for Homeowners (NEW)
- Design Ticket Program

### **Recent Program Changes**

- Tickets Without Borders
- One Ticket Per Call

### **Looking Forward**

- Design Ticket Response Time-Changing from 21 Calendar Days to 10 Business Days.
- Ticket MOD- Re-transmit, Renew, and Cancel with a Simple Click.