



OCTOBER LIVE! OPEN MIC WITH MISS DIG 811 NOTES

The topic of discussion for OCTOBER was Work Stoppage Guide

- The Work Stoppage Guide can be accessed from the EDUCATION page REFERENCE MATERIAL tab at www.missdig811.org. Anyone can print the document and distribute as needed. How and when it's supposed to be used:
 - **Excavator Response 306:** **“WORK STOPPAGE SPECIAL CONDITION”** *EXCAVATING ON THIS PROJECT HAS CEASED DUE TO A SPECIAL CONDITION.* To be posted to your ticket when a work stoppage occurs and there is an existing ticket
 - **Excavator Response 307:** **“RETURN TO WORK SPECIAL CONDITION”** *SPECIAL CONDITIONS THAT IMPACTED WORK STOPPAGE HAS CEASED. EXCAVATOR WILL RETURN TO WORK AFTER ALL LOCATING HAS BEEN COMPLETED.* Posted to your NEW ticket made after the return to work date is established; also type; RETURN TO WORK SPECIAL CONDITION in the locate information field along with the original ticket number for the job.
 - **Positive Response 015:** **DELAYED MARKING DUE TO WORK STOPPAGE AND SPECIAL CONDITIONS:** *LOCATOR REQUIRES ADDITIONAL TIME TO MARK AND PROVIDE A POSITIVE RESPONSE.* For use on tickets that include an Excavator Response code of 307 or occur within the weeks following the return-to-work date. The use of Positive Response code 015 indicates to the excavator that more time is needed for locating to be completed and the locator may be in contact with the excavator regarding the request.
- These are temporary codes available for use only when an employee-strike or employer-imposed lockout occurs.
- RTE users can post an excavator response by bringing up a ticket using Ticket Search Lite.
- Facility Owner / Operators, or their contract Locators, can use the Positive Response code through their RMA account.

QUESTIONS/ANSWERS AND COMMENTS:

How long is the temporary Positive Response code going to last?

The temporary codes, both Positive Response and Excavator Response have already been removed.

Is the Locator required to call the excavator when using code 015 DELAYED MARKING DUE TO WORK STOPPAGE AND SPECIAL CONDITIONS?

It does indicate that the locator may be in contact with the excavator, but if you haven't heard from them, you can call MISS DIG 811 or use your RTE account to place an additional request.

Comments given by Bruce Campbell, MISS DIG 811 CEO, regarding the amount of tickets being placed through MISS DIG 811:

“MISS DIG 811 is predicted to have a record-breaking October with over 100,000 tickets placed. Along with that, over 60% of the tickets are Web Tickets.”