



DPA NAME: Western Michigan

Date, Time: 5/2/18 1:30pm

Location: Plainfield Water Dist Plant

ATTENDEES: Matt Weldon, Plainfield Twp
Jeff Dickey, Consumers
Burt Watkins, Mich Gas Util
Ali Bronson, Kent Power
Jack Hindes, USIC
James Nowak, USIC
Dale Confir, Newkirk Electric

ABSENCES:

PRESENTATION: Everything that has changed or is new at MISS DIG 811:
1 ticket per call
e-Suite = e-locate, e-OHA (only placed online)
Tickets without borders
DPA meetings
Teleconferences
Design ticket response time changing from 24 calendar days to 10 business days
GSS
WebTMS
Ticket Mod

DISCUSSION: It was a good meeting. I was asked if I heard some road commissions are banding together to try to become exempt and I had not.

There was some confusion on the design response time changing. Newkirk thought that the regular ticket expiration date was changing from 21 days to 10 days so maybe we should clarify on the website and explain what design is.

Matt Weldon asked if I (or another Education Specialist) could speak at Operators Day in Feb at the Lansing Center. 2-45 min presentations usually held on the first Tues & Wed of Feb. Will confirm date. Usually 800+ at these so I told him yes we could. He'd like a general overview with a focus on all the changes and updates/changes.

ISSUES:



NEXT MEETING

Topic:

Date:

Time:

Location: