



MARCH LIVE! OPEN MIC WITH MISS DIG 811 NOTES

The topic of discussion for MARCH was FAQ ABOUT POSITIVE RESPONSE

We played the following video which explains everything you need to know about Positive Response..

Click to listen:

<https://youtu.be/JyPpAEXL3-4>

QUESTIONS:

I didn't know that we had to respond when we were not needed on a ticket. Is that what response 008 FACILITY RESPONSE NOT REQUIRED is for? *Yes, when a ticket is retransmitted and only specific facilities are needed, all other facility types can use this Positive Response Code.*

I am a facility owner and received a ticket where we had no lines. I tried to use response code 008 Facility Response Not Required. The system didn't have this response available for me to use. *This particular response is only available to use on a retransmitted ticket, not a first time locate request. In the situation you are talking about you would use Response Code 002 No Conflict since you have no conflict with your lines.*

I tried to use Positive Response code 010 EXEMPT FROM MARKING because the ticket I received was in a Mobile Home Park and the water lines were all private. Why wasn't it there for me to use? *This response is system generated. Response codes 012 POSSIBLE ABANDONED FACILITY and 014 REPORTED EXCAVATING WITH NO VISIBLE MARKS are also system generated and are not available for general use. If you don't have lines on a property you can use response code 002 NO CONFLICT.*