

AUTHORIZATION TO TRANSMIT ADDITIONAL LOCATE INFORMATION BY TEXT MESSAGE

MISS DIG 811 One-Call System provides members with ticket information for the purpose of locating buried facilities prior to any excavation. This document contains the terms and conditions upon which MISS DIG 811 will provide such information to you by text message.

TEXT MESSAGE DELIVERY: Text messages sent by MISS DIG 811 enter an information processing system outside the control of MISS DIG 811; therefore, MISS DIG 811 shall not be liable for failure of any sent email messages to reach you. This includes, without limitation, message failure resulting from any equipment, communications, or power failure.

TEXT MESSAGE CHARGES: Standard text messaging charges apply through your cellular carrier. MISS DIG 811 shall not be liable for any text message charges incurred. Members will be charged a one-time setup fee of \$369.00 for the *additional* text message member code (annual maintenance fees apply).

I AUTHORIZE MISS DIG 811 TO PROVIDE LOCATION INFORMATION TO ME AT THE CELL PHONE NUMBER GIVEN BELOW. I HAVE READ THIS DOCUMENT AND AGREE TO ITS TERMS.

Name: _____ Company: _____
Member Code: _____ Date: _____

Please provide a permanent primary cell phone number w/ area code to which the text messages will be sent:

(Note: this cell phone number can only be changed by contacting Member Services)

1. Please select the type of tickets you would like to receive via text:

- ALL TICKETS
 EMERGENCY AND HIGH-PRIORITY TICKETS ONLY*

2. Please select one option for when you wish to receive these tickets:

- ALWAYS (24/7)
 DURING NORMAL BUSINESS HOURS

If you have opted to receive after-hours emergency and high-priority tickets via text message*, you have the option to terminate any automated after-hours phone calls from the MISS DIG 811 IVR system. This means that MISS DIG 811 will remove your after-hours phone number from your code contacts.

If you choose to receive after-hours emergency and high-priority tickets via text *only* and you no longer require an automated after-hours call to the after-hours emergency phone number in your member code(s), please check the box below:

- DO NOT CALL

SMS TEXTING FORMATS

PLEASE CHOOSE ONLY 1 OF THE 3 CHOICES BELOW:

- Short Mobile Format (Format 7)*—is for text devices with limited character capacity. The data transmitted in this format contains just the basic and most essential elements of the locate request. Ticket number, priority, start date and time, dig site address, caller name, and caller telephone number are included in this format. This format is limited to a text message of 140 characters or less.

Sample:

Tkt A61234567-00A CODENAME
EMER 01/26 09:00 AM
1234 MAIN ST
x/s SHELBY RD
SHELBY /T
MACOMB
810-555-1234
ALL AMERICAN SEWER REPAIR

- Long Mobile Format (Format 6)*—is for text devices with higher character capacities. This format contains all of the information shown plus the nearest cross-street, additional jobsite location information, work type, excavator company name, and site contact name and telephone number (depending on device limitations).

Sample:

Tkt A61234567-00A CODENAME
EMER 01/26 09:00 AM
1234 MAIN ST
x/s SHELBY RD
SHELBY /T
MACOMB
Location: STK ENTIRE LOT
Work type: REPLC SEPTIC FIELD - NO FACIL
Caller information:
Betty Jones
810-555-1234
ALL AMERICAN SEWER REPAIR
Contact:
John Smith
810-222-3434

- Full Ticket Format (Format 1 or email format)*—full ticket information; may result in numerous texts received by member.