



FULL TICKET SEARCH ADD-ON

Users are able to view and query all MISS DIG 811 tickets placed in the last six years

Program Features

- ➔ Available to Members and Associate Members
- ➔ Direct access to search **ALL** tickets placed within the last six years
- ➔ Cost-equivalent of five two-month searches completed by the Research Department (\$362.25)
- ➔ Fees are capped at five full-search account

The screenshot shows the 'TICKET SEARCH - (Long Term Search)' interface. It includes a 'Search Criteria' section with fields for 'Completed' (Tue, Nov 17, 2015 12:00 AM to Tue, Nov 24, 2015 11:59 PM), 'Work Date' (Tue, Nov 24, 2015 12:00 AM to Tue, Nov 24, 2015 11:59 PM), 'Ticket', 'Priority', 'Channel', 'Operator', 'Member' (123NET), 'Response', 'Grids', 'County', 'Place', 'Subdivision', 'Address', 'Street', 'Cross 1', 'Cross 2', 'Done For', 'Location', and 'Contact'. There are also 'Output Columns' and 'Results' sections with various filters and a 'SEARCH' button.

The screenshot shows the 'Input' form for creating an RMA account. It includes fields for 'Access Type' (RMAS: ACCT LIMITED TO LONG TERM TICKET SEARCH), 'Account' (RMA), 'Password', 'Confirm', 'Name', 'Company', 'Address 1', 'Address 2', 'City', 'State' (Michigan), 'Zip', 'Phone Number', 'Phone Ext', 'Fax Number', 'Cell Number', 'Email', and 'User Type' (Choose a User Type). A 'Submit' button is at the bottom.

How it Works

1. Confirm you are a member or Associate Member of MISS DIG 811. If you are not, Member Services can assist in establishing membership.
2. Sign up for your full-search account today at https://newtina.missdig.org/newtinweb/rma_signup.html.
3. After accepting the user agreement, select the Remote Member Access Search (RMAS) access type and enter "add-on" for the member codes that access is being request for in the final field.
4. Complete the online training, and keep your Ticket Search User guide handy.
5. Each time you need a ticket or count of tickets, regardless of who placed it or which members received it, log into your RMAS account and provide the criteria for your search. Be sure to select the correct year because you have six years of ticket data just a mouse click away.

If you have questions regarding your MISS DIG 811 membership or this feature, contact Member Services at membersupport@missdig811.org or by phone at 800-482-7161.