



Private Locators

MISS DIG 811 Private Locator Associate Members receive tickets from excavators who believe they have private facilities and would like to be contacted by a Private Locator.

To Become a Private Locator

- ➔ Return the completed "Contract Locator Associate Membership Set-Up" document. This provides MISS DIG 811 with:
 - ➔ The address at which you would like to receive MISS DIG 811 private locate tickets.
 - ➔ The Michigan counties within which you would like to receive these tickets.
- ➔ Private Locator is an add-on service to our Contract Locator Associate Membership. The additional cost includes:
 - ➔ The set-up fee for the locator code that will transmit tickets.
 - ➔ Annual maintenance fee for the member code.
 - ➔ Transmission based membership fee (based on the rate and approved budget)
- ➔ Additional Information including current rates can be found on the Membership Fees document located on our website.



How it Works

1. When tickets are placed, MISS DIG 811 asks the excavator if they'd like to be contacted regarding private lines in the area of their worksite.
2. If the answer is "yes", ticket transmission will include private locating companies. Transmission can be based on the entire state or by county.
3. The private locating company will reach out to the excavator. Our most recent survey concluded that the preferred method of communication is email.
4. Once contact is made, employee(s) of the private locating company will post a response to the ticket through Ticket Search Lite (available through a Remote Member Access (RMA) account). In addition to the three available responses listed below, locators can include comments and attachments.

Ticket Details

Show Search Extent

Submit Private Responses

- (401) - No Contact - Private Locator was not able to reach the user.
- (402) - Contacted, No Locate Performed - Private Locator contacted user, but user declined service.
- (403) - Contacted, Locate Performed - Private Locator completed locate.

Contact the Member Services Department at either membersupport@missdig811.org or 800-482-7161 if you have any questions regarding Contract Locator Associate Membership.