



**MISS DIG 811
COVID Info Group
5/11/20 – 10 AM**

In Attendance:

Stephanie Boe, Scott Faulkner, Sandy DeMars, Chris Jensen, Derek Shupe, Debbie Ball, Brian Clark, Kristy Rennick, Bruce Campbell, Vince Floyd, Laura Arnold, Amanda Horn, Eleanor Mundorf, Shunta Hall, Jim Cascio, Brian Dreesen, Jeff Dobies, Damion Frasier, Katie Gruzwalski, Bill Fisher, Kristyn Cormier, Briant Thomas, Rob Coppersmith, Jim Moskal, Dave Chislea, David Neira

Agenda:

1. MISS DIG 811 work products
 - a. 2020 Weekly Comparison
 - b. RXMT
 - c. Pos Resp 018
 - d. Damage Awareness MDPB Subcommittee-Joe McGraw CE
 - e. Open Items
 - i. Locate Demand Management
2. Round Table
3. Next Meeting 5/18 10 am

Meeting Minutes:

1. MISS DIG 811 work products
 - a. 2020 Weekly Comparison – This was sent out earlier in the day. We had a 12% increase in tickets over last week. We had almost 5,000 requests per day. The biggest percent increase was from homeowners.
 - b. RXMT Percentage – We track this on a daily basis, we've been nearly under 5%. This shows that locate requests are being done on time. Laura added that it looks like most major members aren't having any problems currently.

- c. Pos Resp 018 – Very few are using this still. We will continue to monitor until it is no longer being utilized. Kristy asked what counties are using, Bruce said, Oakland and Wayne are the ones he’s seen. Laura added that it isn’t consistent among which users who utilize it.
 - d. Damage Awareness MDPB Subcommittee-Joe McGraw CE – Laura put together a response to Joe.
 - e. Open Items
 - i. Locate Demand Management – We are in phase 4 and will notify when we are in testing.
4. Round Table - Kristy asked about the weekly comparisons and if we were still going on our projections, Bruce said it was shifted since at the time of projecting, the return to work date was earlier. Bruce said tickets are trending up and we will be keeping the pent-up demand from April and adding it to May and June. Rob added that many companies are beginning work with reduced crews and adding more gradually. Bruce asked about the current crew volumes from the facility owners, CE didn’t have any numbers, DTE has all crews out, just with reduced work. AT&T has their normal work force out there, but again, with few jobs out there. Comcast is ramping up, but around 70%. Kristy asked about damage prevention messages. Bruce said we are going to treat May as safe-digging month rather than April in order to promote safety.
- 2.
3. Next Meeting 5/11 10 am

Action Items: