



**MISS DIG 811
COVID Info Group
5/18/20 – 10 AM**

In Attendance:

Stephanie Boe, Chris Jensen, Gerrad Godley, Eleanor Mundorf, David Neira, Briant Thomas, Samantha Raupp, Vince Floyd, Laura Arnold, Bill Fisher, Gail Wyckhouse, Derek Shupe, Sandy DeMars, David Chislea, Amanda Horn, Damion Frasier, Kristyn Cormier, Jim Cascio, Debbie Ball, Brian Dreesen, Kristy Rennick, Joe McGraw, Brian Clark, Jeff Dobies,

Agenda:

1. MISS DIG 811 work products
 - a. 2020 Weekly Comparison
 - b. RXMT and 999 Percentage
 - c. Pos Resp 018
 - d. Damage Increases-MISS DIG 811 Awareness updates
 - e. Open Items
 - i. Locator Demand Management
2. Round Table
3. Next Meeting 5/18 10 am

Meeting Minutes:

1. MISS DIG 811 work products
 - a. 2020 Weekly Comparison - Laura reviewed the ticket numbers for the past week, we appear to be leveling off with only a .6% increase over last week. Retransmits increased slightly, but not significantly.
 - b. RXMT and 999 Percentage - Laura reviewed positive response 018, as of last week only one municipality had utilized before Wednesday, Laura asked if it should be removed, there were no issues.



c. Pos Resp 018 - Code 019 was for temporary medical sites, only the TCF center used, but since it's now closed, there are no organizations utilizing. We will be keeping it open since it may need to be used later on.

d. Damage Increases-MISS DIG 811 Awareness updates - Laura discussed the MDPB subcommittee for Damage Awareness. Laura and Joe McGraw are in communication towards advancing the subcommittee.

e. Open Items

i. Locator Demand Management - Locator Demand Management is in phase 4, the data will be sent over to Norfield soon. We are still looking at a completion by the end of the month.

2. Round Table - Joe said that they are having a daily call with USIC and URG about ticket forecasts. Current ticket volume is holding steady, MISS DIG employees are still working from home. We are in discussions of when to begin returning to the offices, there is currently no rush.

3. Next Meeting 5/18 10 am

Action Items:

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