



TO: MISS DIG 811, MITA, URG, USIC, & DTE Gas
FROM: Bruce Campbell, CEO
DATE: 4/23/2020
SUBJECT: MISS DIG 811 RETRANSMIT REPORT

MISS DIG 811 is looking to stop the practice of Notification Center Supervisors reaching out after the third retransmit. To assist with the transition, a report will be sent out daily to the major locators and facility owners. The report will contain second requests or greater for unmarked facilities that the member did not respond to by the response due time the previous day. The report breaks the tickets down by member code and includes the ticket number, company performing the work, response due date and time, and ticket remarks. In addition to the major locators and facility owners, member codes that meet the criteria on more than ten tickets a day will also receive the report. The report will run through the end of the previous day, therefore having current data.

MISS DIG 811 has requested the major locating companies and facility owners to provide contact information for the individual responsible to receive the report and a single point of contact for escalation calls when there are issues with a facility not being marked.

URG's point of contact will be:

Caleb Weisbarth
W 248.709.6604 C 248.807.8621
Cweisbarth@urgllc.net

USIC's point of contact will be:

Katie Keech
W 616.466.5191 C 734.812.7843
KatieKeech@usicllc.com

DTE Gas' escalation point of contact will be:

Shoshannah Lenski
313.235.4401
Shoshannah.lenski@dteenergy.com

Caroline Westmoreland, Assistant
313.235.7983

DTE Gas' report recipient will be:

Samantha Raupp
313.953.0028
Samantha.raupp@dteenergy.com & dtegasmissdig@dteenergy.onmicrosoft.com