

How to Use e-Nearby.

Getting to e-Nearby

1. Go to www.missdig811.org.
2. Click on the green Request Service tab located in the 1st blue box labeled Home Owners.
3. Click the Start button in the 2nd blue box labeled e-Nearby. It has a picture of a red pushpin.

To Find by Ticket

1. Under Find by Ticket, enter the ticket number in the Ticket # field including the letter (A or B).
2. Click the Find Ticket button.
3. Any existing tickets will populate under Near Tickets.
4. The information for the ticket number entered in Ticket # field will populate under Ticket Details.
5. Select any other existing ticket under Near Tickets to see Work Type, Excavator, and other information.

To Find by Address

1. Under Find by Street/Intersection, select the County from the drop-down menu.
2. Select the City, Village, or Township of the address from the Place drop-down menu.
3. Enter the address in the Street Address field.
4. Enter a nearby road or cross street in the Cross Street Field.
5. Click the Find Street button.
6. Any existing nearby tickets will populate under Near Tickets
7. Select an existing ticket to see Work Type, Excavator, and other information.

To Find by Intersection

Note: The names of the streets need to be exact in both fields. If they are not, a box will pop up that says, "Error Intersection not found."

An example of this precision: County: Genesee Place: Burton /C Street Address: S Center Rd
Cross Street: E Atherton Rd

1. Under Find by Street/Intersection, select your County from the drop-down menu.
2. Select the City, Village, or Township that you live in from the Place drop-down menu.
3. In the Street Address Field enter the first cross street.
4. In the Cross Street field enter the second cross street.
5. Click the Intersection button.
6. Any existing nearby tickets will populate under Near Tickets.
7. Select an existing ticket to see Work Type, Excavator, and other information.

To Obtain the Coordinates of Your Location and Find Nearby Tickets

1. Under Find by Latitude/Longitude, click Get GPS button.
2. Allow www.missdig11.org to access the device's location.

3. Any existing nearby tickets will populate under Near Tickets.
4. Select an existing ticket to see Work Type, Excavator and other information.

To Find by Latitude and Longitude

1. Under Find by Latitude/Longitude, enter the decimal number of the latitude in the Latitude field.
2. Enter the decimal number of the longitude in the Longitude field.
3. Click the Go to Lat/Long button.
4. Any existing nearby tickets will populate under Near Tickets.
5. Select an existing ticket to see Work Type, Excavator and other information.