

e-Response Step-By-Step Guide

Excavators holding MISS DIG 811 tickets must check the status of their ticket via Positive Response/e-Response prior to the commencement of excavation per Public Act 174 requirements.

Check the Locate Status of a Ticket

To check the status of your ticket via e-response, simply enter your MISS DIG 811 ticket number in the “Inquire” filed.

You will be presented ticket details as well as a list of MISS DIG 811 member facility owners which received the ticket for locating. Each facility will have a color code response associated with it.

- The **Green** responses signify that the excavator can commence with excavation
- **Yellow** responses indicate a scenario in which excavation can commence only after there is communication between the facility owner/locator and excavator.
- ANY responses by facility owner are **Red**, do not dig.

Note:

If any Red responses are present at the date and time of the “Response Due” date, do not dig. PA 174 requires the excavator contact MISS DIG 811 and place a Positive Response retransmit. The facility owner(s) in question will then have 3 business hours to respond to that notice.

Ticket responses retrieved through this program are provided by participating utility owners and/or their authorized agents. MISS DIG System, Inc. assumes no liability for the provided response.